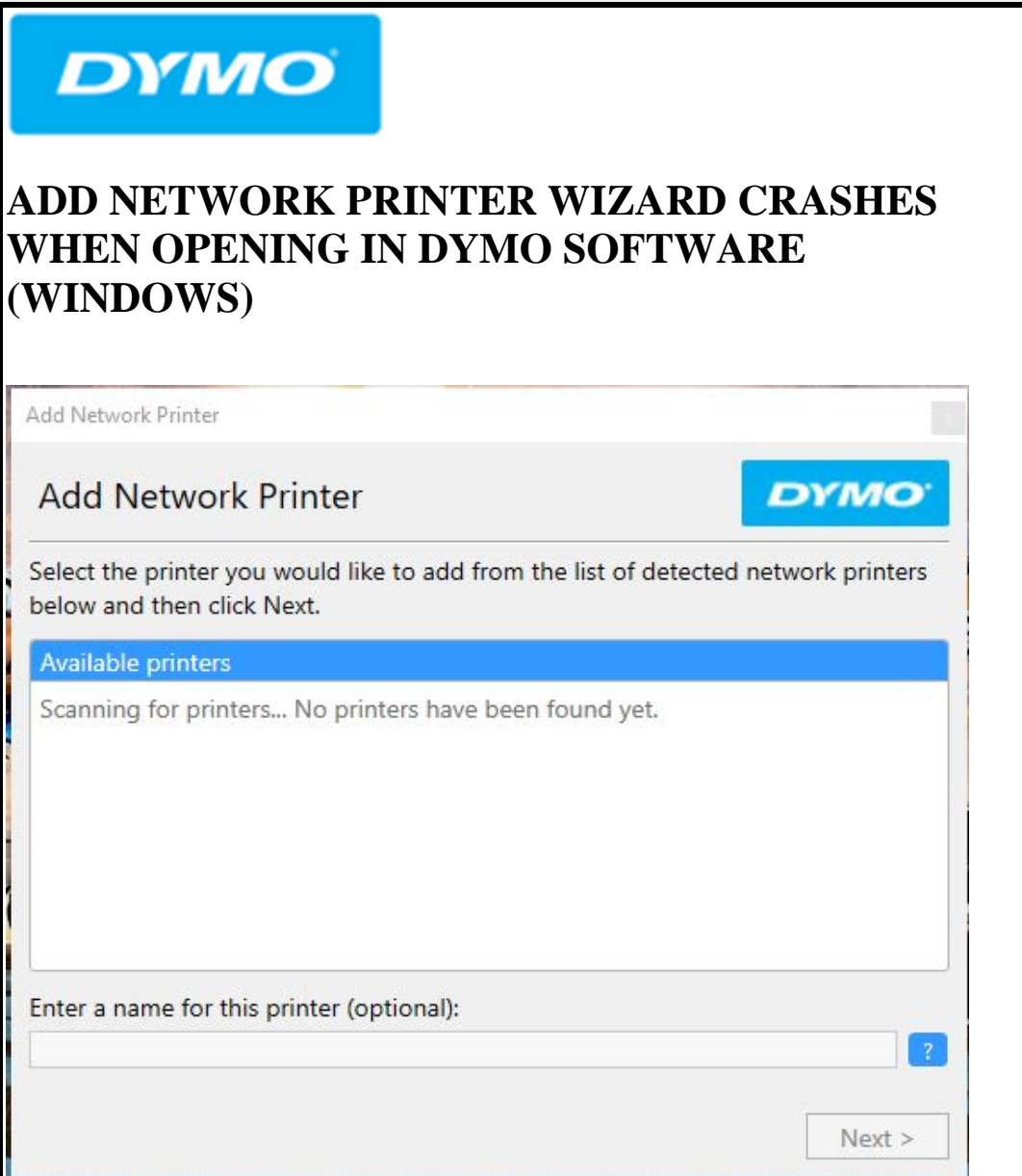


## Communication



Some users experience the **Add Network Printer Wizard** crashing when opening the **Dymo Label Software** on Windows. The **Add Network Printer Wizard** works in part with **Bonjour**, an Apple-based network tool that allows you to configure wireless print devices. If your **Add Network Printer Wizard** crashes, it is likely due to an outdated version of **Bonjour** being installed. To update **Bonjour** and resolve this issue, follow the instructions below:

1. Close the **Dymo Label Software**
2. Click on the link to download [Bonjour for Windows \(v2.0.2\)](#) from Apple's website.
3. Open the download and follow the prompts to complete the update.
4. Reopen the **Dymo Label Software** and attempt to open the **Add Network Printer Wizard** again.

If the problem persists, please contact Dymo support for assistance.

